

# **HID® FARGO® HDP®5000e**

Printer Firmware  
Release Notes

PLT-07880, A.1  
November 2024



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## Contacts

For technical support, please visit: <https://support.hidglobal.com>.

## What's new

Date	Description	Revision
November 2024	Release notes for printer firmware 12.7.2.511.	A.1

A complete list of revisions is available in [Revision history](#).

## 1.1 Scope

This document provides information on HID® FARGO® HDP®5000e version 12.7.2.511. Included are product features, enhancements, and resolved issues since the previous release.

**Note:** The reference numbers associated with these features, issues, and fixes are from internal HID Global tracking systems.

## 1.2 New features

- Added the capability to configure and utilize HID Guardian™ consumables for the printer
- Added support for dual hopper (FSA3-1416)

## 1.3 Resolved issues

- Fixed an issue where the display did not always show the **Transfer Warming** message. (FSA2-1783)

## 1.4 Known issues

When performing an upgrade, you may experience an issue getting to the factory upgrade mode. This issue may cause the printer to hang at the HID logo. (FSA2-1404)

**Note:** For the HDP®5000e printer, it is not necessary to display the **Upgrade Mode** screen while performing an upgrade.

The workaround for this issue is to send the file directly from the printer driver. Select **Printing preferences > Utilities** tab > **Update Manager**. See the *HID FARGO-HDP5000e High Definition Card Printer/Encoder User Guide* (PLT-07581) for additional information.

## Revision history

Date	Description	Revision
November 2024	Release notes for printer firmware 12.7.2.511.	A.1
September 2024	Release notes for printer firmware 12.6.1.411	A.0



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